

INFRASTRUCTURE SOLUTIONS

PRACTICE OVERVIEW

At Idea, we believe that solutions, not products alone, empower organizations. Our solutions combine best practices, proven processes, and technical knowledge with the right products, allowing organizations to meet challenges and realize value. Our

“Idea Integration has been a trusted partner. Their experience, knowledge and expert recommendations have ensured our continued success in many multifaceted IT solutions.”

—Laurie Shugrue

Chief, End User Services Division
The Defense Information Systems Agency

consultants are subject matter experts and technical leaders and receive continuous training on the latest emerging technologies, methodologies, and products. Idea consultants have guided and managed organizations through hundreds of technology initiatives and infrastructure projects. To reduce your administrative overhead of a deployed solution, our managed services can assume the role of managing the day-to-day operations for you. To ensure open communication with our clients during projects, our customers have access to a dedicated, interactive, project portal, where they can communicate with the project team, review centrally managed documentation, coordinate document management, review project tasks, and determine project status. The portal is also a single location to communicate with project related consultants, project managers, and project directors to ensure all customer expectations are met.

INFRASTRUCTURE SOLUTIONS

Unified Communications

Idea's Unified Communications and Collaboration suite, based on Microsoft's Exchange 2007, SharePoint 2007 (MOSS), Office Communications Server 2007, and Quest's Email Archival and Management Tools, provides a complete end-to-end communication and collaboration solution. This solution enables employees and business partners to transcend geography to create an environment that fosters communication and increases productivity, allowing organizations to hold ad hoc and schedule group meetings with ease. In addition to enhanced productivity, our customers have seen significant savings in travel budgets resulting in increased ROI.

Mobility Solutions

Idea's mobility solutions allow employees to virtually take their office with them anywhere, anytime. Empower your people to work seamlessly offline with the ability to automatically synchronize changes when they return to the office. By leveraging Microsoft® Exchange Server 2007, SharePoint Portal Server 2007 (MOSS), and Web-based remote access solutions, Idea can create a virtual office and extend your collaboration platform to allow your workforce to be even more productive.

Desktop Deployment and Management

Increase employee productivity, reduce administrative overhead, and increase ROI with Idea's managed desktop solution, based on Microsoft's Active Directory® infrastructure, Windows Vista/XP®, and Office 2007. By utilizing Idea's desktop as a device, you reduce help desk calls, reduce time to resolution for desktop issues, and increase employee productivity resulting in improved processes and cost savings for your organization. By centrally managing all desktops, users can access their environment from any anywhere, anytime. Through organizationally enforced security standards, the managed desktop is resistant to malware and spyware; data is protected and a more stable infrastructure exists.

Systems Management

Idea's systems management solution provides insight into your organization's Windows computing resources by providing detailed hardware, software, and usage reports, enabling you to adequately analyze and streamline your IT infrastructure operations. Our solutions allow your organization to integrate the following systems:

- **Microsoft Active Directory**—Idea's Directory Services deployment and migration solution allows companies to take advantage of the robust authentication and security capabilities of Microsoft's Active Directory. Whether your organization is upgrading or revamping its existing Active Directory Environment, or performing a cross platform migration, Idea can provide the technical expertise and guidance to minimize the risk and maximize your investment.



- **Systems Center Configuration Manager**—Asset management and inventory capabilities, including Patch Management, Software Metering, Reference Configuration Management/Monitoring, and Remote Control.
- **Systems Center Operations Manager**— Server and Distributed Application Monitoring and notification services.
- **Quest Management Suites** (Exchange, Active Directory, Migration Suite, Email Archival and Storage Management, SharePoint)

Password Automation

Protect your organization from ineffective or weak passwords by using Idea's password automation solutions, which deploy a reliable, two or three-factor authentication solution to ensure that weak passwords do not compromise the integrity of your internal systems. Decrease end-user frustration and leverage single sign-on capabilities with Idea, who has partnered with Microsoft®, RSA®, and Digital Persona® to create both token-based and biometric authentication solutions for your enterprise that integrate into your existing Active Directory environment.

Identity Management

Prevent multiple user accounts across disparate applications and easily identify who has access to your company resources with Idea's identity management solutions. Based on Microsoft's Active Directory® and Identity Lifecycle Manager®, Idea's identity management solution helps you meet your objectives. Idea has extensive experience helping companies implement Active Directory® to reduce administration and increase overall security and productivity in the enterprise.

Secure Infrastructure

Idea employs leading security solutions within an organization's infrastructure to create a defense-in-depth security model resistant to threats experienced by enterprises of all sizes. Individualized security solutions allow us to create a secure environment for your organization. Using Microsoft Forefront Security technologies, Idea can provide protection for your PC's Servers, Server Applications (Exchange, OCS, MOSS), and network edge.

Storage Networks

Idea storage solutions provide your organization with a flexible, extendable storage architecture, reducing complexity, management, and underutilized storage. Our solutions eliminate the burden of

having data scattered across multiple servers throughout the enterprise and reduce your dependencies on direct-attached storage. Idea's storage solutions, including both iSCSI and Fibre Channel storage technology, allow any organization to consolidate storage and realize the immediate benefits of a redundant, scalable storage solution. The ability to replicate data over any distance utilizing existing, well understood IP networks allows for a cost effective, easily managed component of your disaster recovery strategy.

Server/Desktop Virtualization and Consolidation

Server and storage consolidation are two areas that have become common targets to reduce duplication and waste of valuable resources. By using Idea's server and desktop virtualization technology, organizations partition large servers to recycle otherwise unused wasted resources. Idea's virtual server solution leverages the full potential of servers by utilizing pooled resources across multiple virtual platforms. Organizations realize the full potential of high performance systems and avoid underutilization of valuable server resources.

Technology Assessments

Idea's trained consultants provide a thorough, unbiased analysis of your network infrastructure, systems, policies, and documentation. Based on industry best practices and Idea's experience, we develop a concise IT vision, ensuring you are obtaining the best return on your technology investments and operating at maximum efficiency. Idea's technology assessments position your organization to strategically plan for any demanding business objectives.

When you work with Idea Integration professionals-whether it's one person or an entire team selected from our nationwide organization-you also have the collective resources and commitment of MPS Group, a Fortune 1000 billion-dollar international services firm.

At Idea, we judge our success by our high number of repeat customers. We execute. And we deliver on our promises. Just ask our clients.

For more information on infrastructure solutions and services from Idea Integration, visit us on the Web at www.idea.com or call 800.idea.com.